LUMINOS

GALLAGHER BASSETT
GUIDE. GUARD. GO BEYOND.

Leverage hybrid RMIS solution

SUPPORTING POINTS:

1. Core claim and loss inquiry and reporting

2. Interactive Dashboards

3. Data integration

4. Predictive analytics/ actionable intelligence

5. Expanded Services

Successful risk management professionals understand that data is one of the keys to managing the cost of risk. Five years running, these same risk manager clients have awarded LUMINOS the most comprehensive feature-set ranking in the bundled TPA space and the highest NPS. Over the next five months, we will take a deep dive into our LUMINOS "5s": each month we'll share five ways our award-winning RMIS platform continues to be a differentiator.

Through our partnership with Origami Risk, we have deployed a truly unique hybrid RMIS solution for our clients, carriers, and broker communities. Alongside core Origami software feature sets, we utilize our claims expertise and internal data science resources to integrate select proprietary computing tools into our LUMINOS RMIS product suite.

01 Protecting employees, properties, and enterprise brands is a fundamental element of any risk management program. LUMINOS easily fosters risk information collaboration across departments to reduce injuries, property loss, and brand image impacts. Simple navigation menus access all RMIS features and functions, allowing for easy use of modules detailing all risk program performance anomalies. Data drill-down features facilitate **loss- and claim-** level access for detailed causal analysis and corrective action resolutions.

02 Meeting current enterprise-wide risk management computing demands requires flexible technology, resource agility, and a relentless drive for RMIS product innovation. LUMINOS has changed the TPA RMIS landscape with the integration of our new proprietary reporting analytics. Offering powerful tools, our **Interactive Dashboards** offer unprecedented transparency into program expenditures, claim adjudication metrics, and applicable key performance indicators, allowing Gallagher Bassett clients to easily manage and evaluate all elements of their TPA program.

03 Powerful next-generation technologies allow our clients, brokers, and carriers to focus on the right things, the factors that impact all areas of modern-day risk management. Present-day risk management now requires a wider organizational lens that also includes outcome improvement measurement and macro-level risk program performance tracking in our RMIS toolkits. Our comprehensive suite of **data integration** options extend our RMIS tool's reach beyond traditional claims management activities to encompass all facets of today's complex risk management programs.

04 Escalations in computing power, machine learning, and advanced analytics are propelling an unprecedented effort by entities across the globe to harvest valuable risk information residing in disparate computing applications, consumer apps, and desktop spreadsheets. Drawing from our repository of total cost of risk (TCOR) management intellectual capital, we provide our own add-on suite of data benchmarks, scorecards, and AI-driven **predictive analytics** to deliver the actionable information required to drive superior claim outcomes and costs of risk reductions.

05 Prevailing risk management requirements demand accessible computing technologies that marry organizational information needs, traditional core RMIS feature sets, and the analytical tools necessary to successfully administer risk management and mitigation programs. Add in our wide array of LUMINOS **Expanded Service** offerings and our best-of-both-worlds hybrid approach allows Gallagher Bassett to deliver exceptional, market-leading RMIS products to our TPA clients.

Step outside the boundaries of traditional claim inquiry and transactional reporting. Learn how to successfully manage ALL of the applicable risk data and program-specific factors that impact your TCOR with our LUMINOS hybrid RMIS solution.

LUMINOS
The **NEXT** Level