



GALLAGHER BASSETT

LUMINOS RMIS

LUMINOS is Gallagher Bassett's industry-leading Risk Management Information System solution, powered by Origami Risk. LUMINOS RMIS offers an extensive set of inquiry, reporting, and analytic toolsets. Users can easily monitor individual incidents and claim information, as well as analyse data trends with easy to use dashboards.

Direct access to your Claim & Portfolio Information:



Analysis of trends and identification of hot spots to enable rapid preventative and corrective action.



Continuous extension of the base product into new and innovative views of data.



Customise to suit you. Build your own dashboards and reports for in depth data analysis.



Easy monitoring of incident, claim, and financial activity.



One-Stop-Shop for risk management, constantly growing and changing to deliver on your requirements.

LUMINOS RMIS works with 24/7 tracking of claims programmes, creating custom reports focused on monitoring trends and KPIs, filtering through the data to quickly gain insights, and drilling down to claim level detail.

FOR MORE INFORMATION



uk.luminos.migration@gbtpa.com

Self Service MI

Our Luminos RMIS platform is market leading and provides a wealth of information for clients to access – features include:



24/7 access to Luminos RMIS reporting system.



Daily feed from Luminos Claims.



Interactive system enabling bespoke dashboard reports for your business.



Analyse trends and performance.



Dashboards drill down to individual claim details.



Web based system, easily accessible.



Training and support package available.

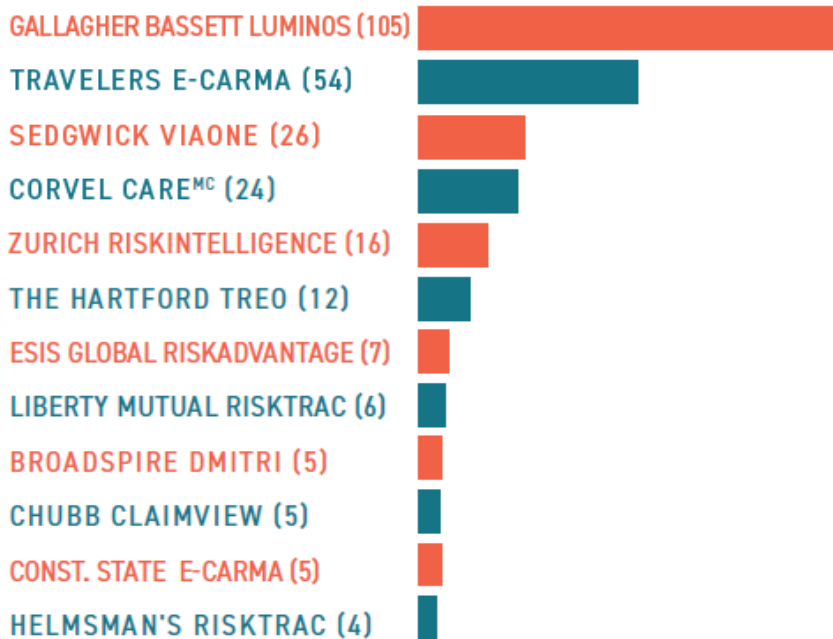


"How to" guides available online in addition to this.

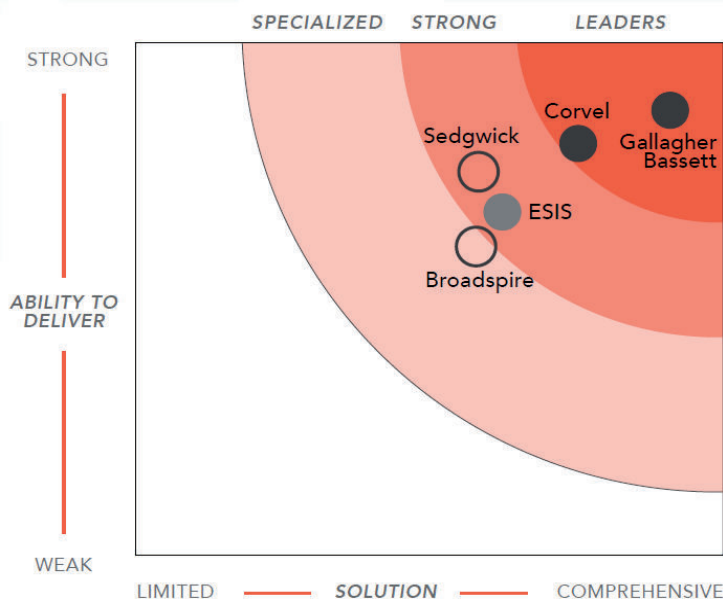
LUMINOS RMIS REPORT: HIGHEST NET PROMOTER SCORE

For the fifth year in a row our clients have rewarded our LUMINOS RMIS product suite with the highest Net Promoter Score in the bundled TPA market space in the Redhand Advisors 2022 RMIS Report.

RMIS REPORT USER SURVEY RESPONSES



OVERALL RATINGS



LEGEND

- Solid circles represent vendors that had sufficient user survey results and the author's had direct up-to-date knowledge
- Open circles represent vendors that the authors had limited information available to provide results for "Solution"
- Gray circles represent vendors that limited user survey results were available to provide results for "Ability to Deliver."

The Overall Ratings are weighted averages of the product categories. The weightings are based on the authors opinion on the importance of the category to the specific market.

PRODUCT SCORES

Claims Management



9.1

EH&S



8.2

Exposures



8.4

Incident Management



6.8

Policy/Program Mgmt



8.1

Reporting



8.4

Benchmarking



8.9

Legal/Matter Mgmt



9.0

System Attributes



8.7

System-wide Capabilities



8.3